

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Art Unit: 2645

Examiner: Allan Hoosain

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MAY 05 2005

In Re: Igor Neyman et al.  
Case: P3251  
Serial No.: 08/928,861  
Filed: 09/12/1997  
Subject: Call Center Apparatus and Functionality in Telephony

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450


Dear Sir:

**Response to Non-Compliant Amendment**

A notice of non-compliant was mailed in the above-referenced case on 04/29/2005 regarding a response filed in the case on 04/18/2005. The corrected section of the response follows. Please deduct any required fees from deposit account 50-0534.

Respectfully submitted,  
Igor Neyman et al.

by

  
Donald R. Boys  
Reg. No. 35,074

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